

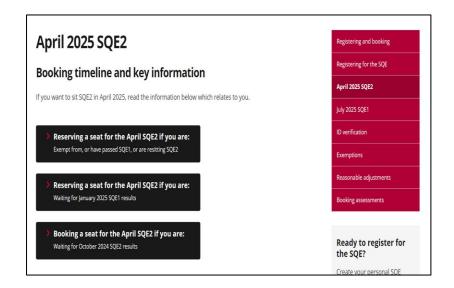
# Practical solutions to improve candidate experience

Julie Swan, Director of Education and Training, SRA (Chair)
Tim Allen, Head of Candidate Services, Kaplan SQE
Yiannis Chrysanthou, Head of Stakeholder Engagement, Kaplan SQE
Tim Maddison, Legal Academic Director, Kaplan Assessments
Jackie Panter, Head of Equality and Quality, Kaplan SQE

## **Booking information**



- Dedicated webpage for each booking window
- Linked from the Timings page <u>https://sqe.sra.org.uk/timings</u>



### Candidate case studies



- Written by former SQE candidates
- Different candidate perspectives on how to prepare
- SQE candidate case studies
   https://sqe.sra.org.uk/about-sqe/case-studies

## SQE2 sample recordings

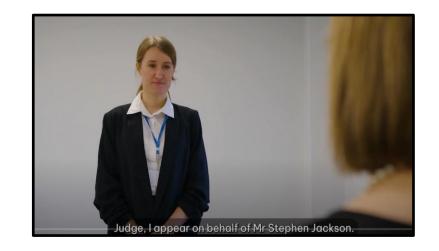


#### Advocacy

Criminal Litigation

#### Client interviewing

- Wills & Intestacy,
   Probate Administration
- Property Practice



## SQE news updates



- Key news and updates
- Email alert when news item is published
- SQE News <a href="https://sqe.sra.org.uk/sqe-news">https://sqe.sra.org.uk/sqe-news</a>

## How to make a claim for mitigating circumstances



- Key steps to make a claim:
  - submit your mitigating circumstances form via the SQE Portal
  - your claim will be acknowledged within 5 working days
  - next an investigation and obtaining evidence
  - the Mitigating Circumstances Panel will consider your claim
  - then the Assessment Board will consider the recommendations from the panel and decide on your claim
  - we will send you the outcome via email.

#### FAQs



- Common questions from candidates
- Guidance on key areas of the process including possible outcomes

