#### **News archive**

### **October**

SRA apologises and fully accepts recommendations of SSB review, 16 October 2025

We have apologised and accepted all the recommendations of an independent review into failures in our handling of SSB Law Group Ltd (SSB).

[https://upgrade.sra.org.uk/news/news/press/lsb-ssb-review-response/]

# **September**

SRA calls for views to shape further robust action on claims, 19 September 2025

We are calling for further evidence on the challenges facing consumers that join high-volume claims as we step up the robust action we are taking to investigate poor practice, and to protect consumers from harm.

[https://upgrade.sra.org.uk/news/news/press/high-volume-claims-discussion-paper-2025/]

# **August**

SRA acts on concerns about law firm practices on high-volume claims, 22 August 2025

Our latest review into how law firms handle high-volume consumer claims has highlighted significant concerns over poor practice.

[https://upgrade.sra.org.uk/news/news/press/high-volume-claims-thematic-2025/] SRA awards £360,000 for disadvantaged candidates to take SQE, 06 August 2025

We have distributed £360,000 to 11 organisations to support people from disadvantaged backgrounds with the cost of sitting the Solicitors Qualifying Examination (SQE).

[https://upgrade.sra.org.uk/news/news/press/sqe-awards-groups-2025/]

# July

SRA and FCA warn law firms and claims management companies over poor practices in motor finance commission claims, 31 July 2025

The Solicitors Regulation Authority (SRA) and Financial Conduct Authority (FCA) are warning law firms and claims management companies (CMCs) to make sure they are complying with rules around how motor finance commission claims should be handled.

[https://upgrade.sra.org.uk/news/news/press/car-finance-warning-july-2025/]

# June

SRA appoints Sarah Rapson as new Chief Executive Officer, 26 June 2025

We have today appointed Sarah Rapson as our new Chief Executive Officer. She will succeed Paul Philip who is retiring later this year after more than a decade in the role.

[https://upgrade.sra.org.uk/news/news/press/new-chief-executive-named-june-2025/]
Report shows small firms keen to adopt technology but barriers still exist,
19 June 2025

We have published research looking at sole practitioners and small firms when using new technology and promoting innovation. It found that while firms were keen to embrace new technology, they still faced barriers to adoption.

[https://upgrade.sra.org.uk/news/news/press/small-firms-tech-adoption-research/]

## May

<u>First-tier complaints rule changes should help everyone improve, 30 May 2025</u>

We have launched a consultation on proposed changes to our rules that should help law firms further improve how they define and deal with complaints about their service.

[https://upgrade.sra.org.uk/news/news/press/first-tier-complaints-consultation/] SRA issues record-breaking fine to Kingly Solicitors owner, 15 May 2025

We have imposed our largest-ever fine, nearly £4 million, on Nurul Miah, the former non-solicitor owner of Kingly Solicitors. The firm, originally RH Legal (Bristol) Ltd, was shut down by us in 2020 following serious concerns about the misuse of client funds.

[https://upgrade.sra.org.uk/news/news/press/record-breaking-fine/] SRA sets out expanded 2025/26 business plan to address rising risks in legal services, 08 May 2025

We are consulting on our 2025/26 Business Plan, which outlines an increased programme of work to respond to a rapidly changing legal sector. The business plan covers the final year (November 2025 – October 2026) of our current Corporate Strategy, a period during which the operating environment has continued to evolve at pace.

[https://upgrade.sra.org.uk/news/news/press/business-plan-consultation-2025-2026/] SRA approves first Al-driven law firm, 06 May 2025

We have authorised the first law firm providing legal services through artificial intelligence (AI). While many firms are already using AI to support and deliver a range of back-office and public-facing services, Garfield.Law Ltd is the first purely AI-based firm we have authorised to provide regulated legal services in England and Wales.

[https://upgrade.sra.org.uk/news/news/press/garfield-ai-authorised/]

## **April**

Annual conference gives SQE updates, 11 April 2025

More than 900 delegates joined this year's SQE Virtual Conference live online. Many more are expected to catch up with the three sessions on YouTube over the coming weeks.

[https://upgrade.sra.org.uk/news/news/press/sqe-annual-conference/]

### March



Our approach to SLAPPs cases, 24 March 2025

Concerns remain about solicitors getting involved in abusive litigation aimed at silencing legitimate criticism – known as SLAPPs (strategic litigation against public participation).

[https://upgrade.sra.org.uk/news/news/press/approach-slapps/] Third year review of SQE shows continued improvements, 11 March 2025

<u>The Solicitors Qualifying Examination (SQE) Independent Reviewer has</u> confirmed the assessment is robust and the outcomes are fair.

[https://upgrade.sra.org.uk/news/news/press/sqe-annual-report-24-25/] SRA launches fund to support disadvantaged candidates sit the SQE, 11 March 2025

Organisations supporting aspiring solicitors from disadvantaged backgrounds are invited to apply for funding to cover candidates' costs of sitting the Solicitors Qualifying Examination (SQE).

[https://upgrade.sra.org.uk/news/news/press/fund-disadvantaged-candidates/]

# **February**

SRA Chief Executive to retire, 27 February 2025

After nearly 12 years as Chief Executive, Paul Philip will be retiring from the Solicitors Regulation Authority (SRA) towards the end of 2025, once a suitable replacement has been found.

[https://upgrade.sra.org.uk/news/news/press/sra-chief-executive-retire/] Study shows a universal approach could help consumer vulnerability in the legal market, 05 February 2025

We have published an independent study into consumer vulnerability in the legal market, as part of our ongoing commitment to improving access to legal services.

[https://upgrade.sra.org.uk/news/news/press/client-vulnerability-research/]

# January

SRA Board welcomes new members, 09 January 2025

Our Board has welcomed two new lay members, Simon Millhouse and Claudio Pollack. Simon and Claudio joined the Board this January following the departure of Selina Ullah and Paul Loft, who completed six and seven years respectively at the end of 2024.

[https://upgrade.sra.org.uk/news/news/press/new-board-members-2025/]