

## Supervision

We look at concerns reported to us about firms or individuals we regulate and decide whether to investigate them.

## How we get reports

Reports come to us from many sources:

- firms making reports about themselves or individuals who are or have been employed by them
- employees reporting the firm they work for
- firms or solicitors making reports about others in the profession
- clients of firms
- the police and the courts
- the Legal Ombudsman
- other regulators and MPs

We do not investigate every report we receive.

## Resources and help

### Supervision for small firms

Our call-back service offers dedicated support for small firms to help them meet their regulatory obligations.

[Learn more about our call-back service](#)

[\[https://upgrade.sra.org.uk/solicitors/supervision/supervision-for-small-firms/\]](https://upgrade.sra.org.uk/solicitors/supervision/supervision-for-small-firms/)

### Other sources of help

You can access a broad range of help and guidance—for all firms—in the [Resources](#) [\[https://upgrade.sra.org.uk/solicitors/resources-archived/\]](https://upgrade.sra.org.uk/solicitors/resources-archived/) area of our website.

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Use **[www.sra.org.uk/supervision](https://www.sra.org.uk/supervision)** to link to this page.