

mySRA updates

Verifying your mySRA account

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Alongside entering your password, we have an additional authentication step you must take every time you log into your mySRA account. To do this, you must register a phone number so we can send you a code by SMS text message or call to verify your identity.

We highly recommend using a personal number as you will need to have this phone with you when you access mySRA.

Please note you cannot turn this off or select a 'remember me' option.

Changing your phone number

If you need to change your authentication phone number, please [contact us](https://upgrade.sra.org.uk/contactus/) [<https://upgrade.sra.org.uk/contactus/>].

More help

Take a look at our [frequently asked questions](https://upgrade.sra.org.uk/mysra/services/faqs-user/) [<https://upgrade.sra.org.uk/mysra/services/faqs-user/>] if you have a query.

Video guide

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