

News release

Potential scam emails claiming to be from SRA

23 June 2022

A large number of firms have reported receiving emails claiming to be from us.

Examples we have seen describe complaints about negligence claims in conveyancing, and use the email address solicitorsregulationsauthoritycomplaints@conect.org.uk.

These emails probably contain links that allow malware to be installed on internal IT systems. Further information on when we email firms, including the only official email addresses that we use, can be found [here](https://upgrade.sra.org.uk/home/contact-us/receiving-emails-from-us/) [<https://upgrade.sra.org.uk/home/contact-us/receiving-emails-from-us/>].

Our latest [Risk Outlook report](https://upgrade.sra.org.uk/sra/research-publications/risk-outlook-report-information-security-cybercrime/) [<https://upgrade.sra.org.uk/sra/research-publications/risk-outlook-report-information-security-cybercrime/>] looked at the issue of cybercrime and information security.

Advice and information on protecting your firm against attacks can be found on our [cybercrime page](https://upgrade.sra.org.uk/solicitors/resources-archived/cybercrime/) [<https://upgrade.sra.org.uk/solicitors/resources-archived/cybercrime/>].

Other scam alerts

We are often contacted by firms or members of the public to say that they have received emails or calls from criminals claiming to be a solicitor. The names are sometimes made up, or the scammers have stolen the identity of a legitimate practice.

If you want to know more about the [high-risk scams](https://upgrade.sra.org.uk/consumers/scam-alerts/scams-round-up/) [<https://upgrade.sra.org.uk/consumers/scam-alerts/scams-round-up/>] that could affect your business, our round-up brings together the latest risks and advice on how to help keep your firm safe.

Our [Scam Alerts page](https://upgrade.sra.org.uk/consumers/scam-alerts/) [<https://upgrade.sra.org.uk/consumers/scam-alerts/>] has all the latest alerts we have published.